SENATE AMENDMENT NO.

Offer	ed by of
Amend	
2	by inserting after all of said line the following:
3	"436.005. As used in sections 436.005 to [436.071] <u>436.072</u> ,
4	unless the context otherwise requires, the following terms shall
5	mean:
6	(1) "Beneficiary", the individual who is to be the subject
7	of the disposition and who will receive funeral services,
8	facilities or merchandise described in a preneed contract;
9	(2) "Division", the division of professional registration
10	of the department of [economic development] <u>insurance</u> , <u>financial</u>
11	institutions and professional registration;
12	(3) "Funeral merchandise", caskets, grave vaults, or
13	receptacles, and other personal property incidental to a funeral
14	or burial service, and such term shall also include grave lots,
15	grave space, grave markers, monuments, tombstones, crypts, niches
16	or mausoleums [if, but only if, such items are sold:
17	(a) By a companion agreement which is sold in contemplation
18	of trade or barter for grave vaults or funeral or burial services
19	and funeral merchandise; or
20	(b) At prices, in excess of prevailing market prices,

intended to be offset by reductions in the costs of funeral or

burial services or facilities which are not immediately required];

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- (4) "Person", any individual, partnership, corporation, cooperative, association, or other entity;
- which requires the [current] payment of money or other property in consideration for the final disposition of a dead human body, or for funeral or burial services or facilities, or for funeral merchandise, where such disposition, services, facilities or merchandise are not immediately required, including, but not limited to, an agreement providing for a membership fee or any other fee having as its purpose the furnishing of burial or funeral services or merchandise at a discount, except for contracts of insurance, including payment of proceeds from contracts of insurance, unless the preneed seller or provider is named as the owner or beneficiary in the contract of insurance.

 In no instance shall preneed contract be funded by term life insurance;
- (6) "Preneed trust", a trust established by a seller, as grantor, to receive deposits of, administer, and disburse payments received under preneed contracts by such seller, together with income thereon;
- (7) "Provider", the person obligated to provide the disposition and funeral services, facilities, or merchandise described in a preneed contract;
- (8) "Purchaser", the person who is obligated to make payments under a preneed contract;
- (9) "Seller", the person who sells a preneed contract to a purchaser and who is obligated to collect and administer all

- payments made under such preneed contract;
- 2 (10) "State board", the Missouri state board of embalmers 3 and funeral directors;
 - (11) "Trustee", the trustee of a preneed trust, including successor trustees.
 - 436.007. 1. Each preneed contract made after August 13, 1982, shall be void and unenforceable unless:
 - (1) It is in writing;

- (2) It is executed by a seller who is in compliance with the provisions of section 436.021;
- (3) It identifies the contract beneficiary and sets out in detail the final disposition of the dead body and funeral services, facilities, and merchandise to be provided;
- (4) It identifies the preneed trust into which contract payments shall be deposited, including the name and address of the trustee thereof;
- (5) The terms of such trust and related agreements among two or more of the contract seller, the contract provider, and the trustee of such trust are in compliance with the provisions of sections 436.005 to [436.071] 436.072;
- (6) It contains the name and address of the seller and the provider.
- 2. If a preneed contract does not comply with the provisions of sections 436.005 to [436.071] 436.072, all payments made under such contract shall be recoverable by the purchaser, his heirs, or the purchaser's legal representative, from the contract seller or other payee thereof, together with interest at the rate of ten percent per annum and all reasonable costs of collection, including attorneys' fees.

3. Each preneed contract made before August 13, 1982, and all payments and disbursements under such contract shall continue to be governed by sections 436.010 to 436.080, as those sections existed at the time the contract was made; but, the provisions of subsection 2 of section 436.035 may be applied to all preneed contracts which are executory on August 13, 1982.

- 4. Subject to the provisions of subdivision (5) of section 436.005, the provisions of sections 436.005 to [436.071] 436.072 shall apply to the assignment of proceeds of any contract of insurance for the purpose of funding a preneed contract or written in conjunction with a preneed contract. Laws regulating insurance shall not apply to preneed contracts, but shall apply to any insurance sold with a preneed contract.
- 5. No preneed contract shall become effective unless and until the purchaser thereof has placed his <u>or her</u> signature in a space provided on such contract, or application therefor, and the purchaser has received a copy of such contract signed by the seller.
- 6. The seller and the provider of a preneed contract may be the same person.
- 436.011. 1. Any seller who designates a person as a provider in a preneed contract without a contractual relationship with such person is in violation of the provisions of sections 436.005 to [436.071] 436.072. Upon request of the board, a licensed seller or provider shall provide a copy of any preneed contract or any contract or agreement with a seller or provider.
- 2. Any person who knowingly permits a seller to sell a preneed contract designating him as the provider or as one of two or more providers who will furnish the funeral merchandise and

services described in the preneed contract shall provide the funeral merchandise and services described in the preneed contract for the beneficiary. Failure of any such person to do so shall be a violation of the provisions of sections 436.005 to [436.071] 436.072 and shall be cause for suspension or revocation of that person's license under the provisions of section 333.061, RSMo.

- 3. If a provider has knowledge that a seller is designating him <u>or her</u> as the provider of funeral merchandise and services under any preneed contract and fails within thirty days after first obtaining such knowledge to take action to prevent the seller from so designating him <u>or her</u> as the provider, the provider shall be deemed to have consented to such designation.
- 436.015. 1. No person shall perform or agree to perform the obligations of, or be designated as, the provider under a preneed contract unless, at the time of such performance, agreement or designation:
- (1) Such person is licensed by the state board as a funeral establishment pursuant to the provisions of section 333.061, RSMo, but such person need not be licensed as a funeral establishment if [he] such person is the owner of real estate situated in Missouri which has been formally dedicated for the burial of dead human bodies and the contract only provides for the delivery of one or more grave vaults at a future time and is in compliance with the provisions of chapter 214, RSMo; and
- (2) Such person is registered to conduct business with the secretary of state and is licensed with the state board as a provider and pays a licensing fee to be established by the board and files with the state board a written consent authorizing the

state board to order an <u>investigation</u>, examination [and if necessary an audit by the staff of the division of professional registration who are not connected with the board], or audit of its <u>joint accounts or</u> books and records which contain information concerning preneed contracts sold for, [in] <u>on</u> behalf of, or in which he <u>or she</u> is named as provider of the described funeral merchandise or services. <u>The state board may order an investigation to determine compliance with sections 436.005 to 436.072.</u>

- 2. Each provider under one or more preneed contracts shall:
- (1) Furnish the state board in writing with the name and address of each seller authorized by the provider to sell preneed contracts in which the provider is named as such within fifteen days after the provider signs a written agreement or authorization permitting the seller to sell preneed contracts designating or obligating the provider as the "provider" under the contract. This notification requirement shall include a provider who, itself, acts as seller;
- (2) Pay an annual fee and file annually with the state board by the thirty-first day of October a report [which].

 Annual reports filed after the date provided in this section shall be subject to a late fee of one hundred dollars for every six months past the renewal deadline or an amount determined by the board by rule. The annual report shall contain:
- (a) The business name or names of the provider and all addresses from which it engages in the practice of its business;
- (b) The name and address of each seller with whom it has entered into a written agreement since last filing a report and a list including the name, contract number, and amount of each

preneed contract, the phone number and address of the purchaser as identified in the contract, and the total payments collected by the provider for each preneed contract since the last annual report filed with the board;

- (c) The name and address of the custodian of its books and records containing information about preneed contract sales and services; and
- (d) The name and address of the financial institutions in which joint accounts are held as authorized by section 436.053, or that issued any certificate of deposit purchased on behalf of a preneed contract beneficiary;
- (3) Cooperate with the state board, the office of the attorney general of Missouri, and the division in any investigation, examination or audit brought under the provisions of sections 436.005 to [436.071] 436.072;
- disposing of its business assets, or its stock if a corporation, or ceasing to do business, give written notification to the state board and to all sellers with whom it has one or more preneed contracts of its intent to engage in such sale or to cease doing business. In the case of a sale of assets or stock, the written notice shall also contain the name, phone number, and address of the purchaser. Upon receipt of such written notification, the state board may take reasonable and necessary action to determine that any preneed contracts which the provider is obligated to service will be satisfied at the time of need, including, but not limited to, an examination of books and records or audit of any joint account. The state board may waive the requirements of this subsection, or may shorten the period of notification

whenever in its discretion it determines that compliance with its provisions are not necessary. Failure of the state board to take action regarding such sale or termination of business within thirty days shall constitute such a waiver.

- 3. It is a violation of the provisions of sections 436.005 to [436.071] 436.072 and subdivision (3) of section 333.121, RSMo, for any person to sell, transfer or otherwise dispose of the assets of a provider without first complying with the provisions of subdivision (4) of subsection 2 of this section. This violation shall be in addition to the provisions of section 436.061.
- 4. If any licensed embalmer, funeral director or licensed funeral establishment shall knowingly allow such licensee's name to be designated as the provider under, or used in conjunction with the sale of, any preneed contract, such licensee shall be liable for the provider's obligations under such contract.
- 5. With respect to a provider or seller licensed under the provisions of chapter 333, RSMo, any violation of the provisions of sections 436.005 to 436.071 shall constitute a violation of subdivision (3) of section 333.121, RSMo.
- 436.021. 1. No person, including without limitation a person who is a provider under one or more preneed contracts, shall sell, perform or agree to perform the seller's obligations under, or be designated as the seller of, any preneed contract unless, at the time of that sale, performance, agreement, or designation, that person shall:
- (1) Be an individual resident of Missouri or a business entity duly authorized to transact business in Missouri and registered with the secretary of state;

(2) Have established, as grantor, a preneed trust or trusts with terms consistent with sections 436.005 to 436.071;

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- (3) Have registered with the state board <u>and have paid a</u> <u>licensing fee to be established by the board by rule</u>.
- 2. In lieu of establishing a trust, the applicant may certify to the board that a whole life insurance policy will be purchased on the life of the beneficiary for each preneed contract, or that a certificate of deposit will be purchased on behalf of the beneficiary of the contract, provided that no amount shall be borrowed against such certificate, nor shall such certificates be redeemed for their cash value, until the terms of the contract have been fully performed.
- 3. Each seller under one or more preneed contracts shall:
- (1) Maintain adequate records of all such contracts and related agreements with providers and the trustee of preneed trusts regarding such contracts, including copies of all such agreements;
- (2) Notify the state board in writing of the name and address of each provider who has authorized the seller to sell one or more preneed contracts under which the provider is designated or obligated as the contract's "provider";
- day of October a signed and notarized report on forms provided by the state board and pay the annual renewal fee established by the board by rule. Annual reports filed after the date provided in this section shall be subject to a late fee of one hundred dollars for every six months past the renewal deadline or any amount as determined by the board by rule. Any seller who fails to file their annual report on or before the thirty-first day of

October shall be prohibited from selling any preneed contracts
until the annual report, and all applicable fees, have been paid
to the board. Such [a] report shall [only] contain:

- (a) The date the report is submitted and the date of the last report;
- (b) The name and address of each provider with whom it is under contract;
- (c) The total number of preneed contracts sold in Missouri since the filing of the last report and a detailed list including the name, contract number, amount of each preneed contract the seller has written in Missouri since the last filing report, the amount the seller has received as payment for each preneed contract and the address and phone number of the purchaser as reflected in the contract;
- (d) The total face value of all preneed contracts sold in Missouri since the filing of the last report;
- whole life insurance policy on the life of each beneficiary for each preneed contract or the financial institution in Missouri in which it maintains the trust accounts required under the provisions of sections 436.005 to [436.071] 436.072 and the account numbers of such trust accounts, or the financial institution that issued any certificate of deposit purchased on behalf of a preneed contract beneficiary;
- (f) A consent authorizing the state board to order an examination and if necessary an audit [by staff of the division of professional registration who are not connected with the board] of the trust account, designated by depository and account number. [The staff of the division of professional registration

in conducting the audit shall not release a detailed accounting of the trust account to the board unless there exist circumstances indicating that the account does not comply with the requirements of sections 436.005 to [436.071] 436.072, but shall provide the board with a summary of the examination or audit showing general compliance with the provisions of sections 436.005 to 436.071];

- (4) File with the state board a consent authorizing the state board to order an <u>investigation</u>, examination and if necessary an audit [by staff of the division of professional registration who are not connected with the board] of its books and records relating to the sale of preneed contracts and the name and address of the person designated by the seller as custodian of these books and records. [The staff of the division of professional registration in conducting the audit shall not release a detailed accounting of the trust account to the board unless there exist circumstances indicating that the account does not comply with the requirements of sections 436.005 to 436.071, but shall provide the board with a summary of the examination or audit showing general compliance with the provisions of sections 436.005 to 436.071];
- (5) Cooperate with the state board, the office of the attorney general, [and] the division, the division of finance, and the division of insurance in any investigation, examination or audit brought under the provisions of sections 436.005 to [436.071] 436.072.
- [3.] 4. Prior to selling or otherwise disposing of a majority of its business assets, or a majority of its stock if a corporation, or ceasing to do business as a seller, the seller

shall provide written notification to the state board of its intent to engage in such sale at least sixty days prior to the date set for the closing of the sale, or of its intent to cease doing business at least sixty days prior to the date set for termination of its business. The written notice shall be sent, at the same time as it is provided to the state board, to all providers who are then obligated to provide funeral services or merchandise under preneed contracts sold by the seller. Upon receipt of the written notification, the state board may take reasonable and necessary action to determine that the seller has made proper plans to assure that the trust [assets] accounts of the seller will be set aside and used to service outstanding preneed contracts sold by the seller, including, but not limited to, an examination of books and records or audit of the trust account. The state board may waive the requirements of this subsection or may shorten the period of notification whenever in its discretion it determines that compliance with its provisions are not necessary. Failure of the state board to take action regarding such sale or termination of business within sixty days shall constitute such a waiver.

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[4.] <u>5.</u> It is a violation of the provisions of sections 436.005 to [436.071] <u>436.072</u> for any person to sell, transfer or otherwise dispose of the assets of a seller without first complying with the provisions of subsection 3 of this section.

436.027. The seller may retain as his <u>or her</u> own money, for the purpose of covering his selling expenses, servicing costs, and general overhead, the initial funds so collected or paid until he <u>or she</u> has received for his <u>or her</u> use and benefit an amount not to exceed twenty percent of the total amount agreed to

be paid by the purchaser of such prepaid funeral benefits as such total amount is reflected in the contract. After the seller retains the amount authorized by this section, all funds paid to the purchaser shall be placed in trust, or shall be used to purchase insurance or certificates of deposit, as authorized by this chapter.

436.031. 1. The trustee of a preneed trust shall be a state or federally chartered financial institution authorized to exercise trust powers in Missouri. The trustee shall accept all deposits made to it by the seller of a preneed contract and shall hold, administer, and distribute such deposits, in trust, as trust principal, pursuant to the provisions of sections 436.005 to [436.071] 436.072. Payments regarding two or more preneed contracts may be deposited into and commingled in the same preneed trust, so long as the trust's grantor is the seller of all such preneed contracts and the trustee maintains adequate records of all payments received.

2. All property held in a preneed trust, including principal and undistributed income, shall be invested and reinvested by the trustee thereof. The trustee shall exercise such judgment and care under circumstances then prevailing which men of ordinary prudence, discretion, and intelligence exercise in the management of their own affairs, not in regard to speculation but in regard to the permanent disposition of their [funds] moneys, considering the probable income therefrom as well as the probable safety of their capital. [A preneed trust agreement may provide that when the principal and interest in a preneed trust exceeds two hundred fifty thousand dollars, investment decisions regarding the principal and undistributed

income may be made by a federally registered or
Missouri-registered independent qualified investment advisor
designated by the seller who established the trust; provided,
that title to all investment assets shall remain with the trustee
and be kept by the trustee to be liquidated upon request of the
advisor of the seller.] In no case shall control of said assets
be divested from the trustee nor shall said assets be placed in
any investment which would be beyond the authority of a
reasonably prudent trustee to invest in. [The trustee shall be
relieved of all liability regarding investment decisions made by
such qualified investment advisor.]

- 3. The seller of a preneed contract shall be entitled to all income, including, without limitation, interest, dividends, and capital gains, and losses generated by the investment of preneed trust property regarding such contract, and the trustee of the trust may distribute all income, net of losses, to the seller at least annually; but no such income distribution shall be made to the seller if, and to the extent that, the distribution would reduce the aggregate market value on the distribution date of all property held in the preneed trust, including principal and undistributed income, below the sum of all deposits made to such trust pursuant to subsection 1 of this section for all preneed contracts then administered through such trust.
- 4. All expenses of establishing and administering a preneed trust, including, without limitation, trustee's fees, legal and accounting fees, investment expenses, and taxes, shall be paid or reimbursed directly by the seller of the preneed contracts administered through such trust and shall not be paid from the

principal of a preneed trust.

- 5. The trustee of a preneed trust shall maintain adequate books of account of all transactions administered through the trust and pertaining to the trust generally. The trustee shall assist the seller who established the trust or its successor in interest in the preparation of the annual report described in subdivision (3) of subsection 2 of section 436.021. The seller shall furnish to each contract purchaser, within fifteen days after receipt of the purchaser's written request, a written statement of all deposits made to such trust regarding such purchaser's contract.
- 6. The trustee of a preneed trust shall, from time to time, distribute trust principal as provided by sections 436.005 to [436.071] 436.072.
- 7. A preneed trust shall terminate when trust principal no longer includes any payments made under any preneed contract, and upon such termination the trustee shall distribute all trust property, including principal and undistributed income, to the seller which established the trust.
- 436.048. If a seller shall fail to make timely payment of an amount due a purchaser or a provider pursuant to the provisions of sections 436.005 to [436.071] 436.072, the purchaser or provider, as appropriate, shall have the right, in addition to other rights and remedies against such seller, to make demand upon the trustee of the preneed trust for the contract to distribute to the purchaser or provider from the trust, as damages for its breach, an amount equal to all deposits made into the trust for the contract.
 - 436.051. Upon the death or legal incapacity of a

purchaser, all rights and remedies granted to the purchaser pursuant to the provisions of sections 436.005 to [436.071] 436.072 shall be enforceable by and accrue to the benefit of the purchaser's legal representative or [his] the purchaser's successor designated in such contract, and all payments otherwise payable to the purchaser shall be paid to that person.

436.053. 1. Notwithstanding the provisions of sections 436.021 to 436.048, the provider and the purchaser may agree that all [funds] moneys paid the provider by the purchaser shall be deposited with financial institutions chartered and regulated by the federal or state government authorized to do business in Missouri in an account in the joint names and under the joint control of the provider and purchaser. If the purchaser has irrevocably waived and renounced his right to cancel the agreement between the provider and the purchaser pursuant to subdivision (5) of this subsection, such agreement may provide that all funds held in the account at the beneficiary's death shall be applied toward the purchase of funeral or burial services or facilities, or funeral merchandise, selected by the purchaser or the responsible party after the beneficiary's death, in lieu of the detailed identification of such items required by subdivision (3) of subsection 1 of section 436.007. The agreement between the provider and purchaser shall provide that:

(1) The total consideration to be paid by the purchaser under the contract shall be made in one or more payments into the joint account, including the name and address of the financial institution which holds such moneys and the account numbers of such moneys, at the time the agreement is executed or, thereafter within five days of receipt, respectively, and the agreements

shall contain the name and address of the financial institution that holds such moneys and the account numbers of such moneys;

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- (2) The financial institution shall hold, invest, and reinvest the deposited [funds] moneys in savings accounts, certificates of deposit or other accounts offered to depositors by the financial institutions, as the [agreement] contract shall provide;
- (3) The income generated by the deposited funds shall be used to pay the reasonable expenses of administering the agreement, and the balance of the income shall be distributed or reinvested as provided in the agreement;
- (4) At any time before the final disposition, or before funeral services, facilities, and merchandise described in a preneed contract are furnished, the purchaser may cancel the contract without cause by delivering written notice thereof to the provider and the financial institution, and within fifteen days after its receipt of the notice, the financial institution shall distribute the deposited [funds] moneys to the purchaser;
- (5) Notwithstanding the provisions of subdivision (4) of this subsection, if a purchaser is eligible, becomes eligible, or desires to become eligible to receive public assistance under chapter 208, RSMo, or any other applicable state or federal law, the purchaser may irrevocably waive and renounce his <u>or her</u> right to cancel such [agreement] <u>contract</u>. The waiver and renunciation must be in writing and must be delivered to the provider and the financial institution, <u>if requested</u>;
- (6) If the death of the beneficiary occurs outside the general area served by the provider, then the provider shall either provide for the furnishing of comparable funeral services

and merchandise by a licensed mortuary selected by the purchaser or, at the provider's option, shall pay over to the purchaser in fulfillment of the obligation of the preneed contract, an amount equal to the sums actually paid in cash by such purchaser under such preneed contract together with interest to be provided for in the contract, in which event the financial institution shall distribute the deposited funds to the provider;

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- (7) Within fifteen days after a provider and a witness certifies in writing to the financial institution that he or she has furnished the final disposition, or funeral services, facilities, and merchandise described in a contract, or has provided alternative funeral arrangements or benefits for the beneficiary pursuant to special arrangements made with the purchaser, if the certification has been approved by the purchaser, then the financial institution shall distribute the deposited funds to the provider.
- 2. There shall be a separate joint account as described in subsection 1 of this section for each preneed contract sold or arranged under this section.
- 3. If the total face value of the contracts sold by a provider operating solely under the provisions of this section does not exceed thirty-five thousand dollars in any one fiscal year, such a provider shall not be required to pay the annual reporting fee for such year required under subsection 1 of section 436.069.

436.054. It is unlawful for the seller to:

- (1) The seller to purchase with preneed funds any term life insurance to fund the preneed contract;
 - (2) The seller to procure or accept any loan against any

life insurance contract.

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436.055. 1. All complaints received by the state board which allege a [registrant's] licensee's noncompliance with the provisions of sections 436.005 to [436.071 shall be forwarded to the division of professional registration for investigation, except minor complaints which the state board can mediate or otherwise dispose of by contacting the parties involved] 436.072, or allege that a licensee has committed any act for which the board may discipline or refuse to issue a license under section 436.062, may be investigated by the board. A copy of each such complaint shall be forwarded to the subject [registrant] licensee, except [that each complaint] the board shall not be required to forward complaints in which the complainant alleges [under oath] that a [registrant] licensee has misappropriated preneed contract payments [may be forwarded to the division of professional registration without notice to the subject registrant]. This section shall not be construed to limit the board's authority to file a complaint with the administrative hearing commission charging a licensee of the board with any actionable conduct or violation, regardless of whether such complaint exceeds the scope of acts charged in a preliminary public complaint filed with the board and whether any public complaint has been filed with the board.

2. [The division shall investigate each complaint forwarded from the state board using staff who are not connected with the state board and shall forward the results of such investigation to the subject registrant and to the attorney general for evaluation. If the attorney general, after independent inquiry using staff of the attorney general's office who have not

represented the board, determines that there is no probable cause to conclude that the registrant has violated sections 436.005 to 436.071, the registrant and the state board shall be so notified and the complaint shall be dismissed; but, if the attorney general determines that there is such probable cause the registrant shall be so notified and the results of such evaluation shall be transmitted to the state board for further action as provided in sections 436.061 and 436.063] The board may investigate, examine or audit the books or records of any licensee, or examine or audit a preneed trust or joint account, at any time to ensure a licensee's compliance with the provisions of sections 436.005 to 436.072. The board shall have authority to conduct random inspections or audits with or without cause.

3. Upon determining that an inspection, investigation, examination or audit shall be conducted, the board shall issue a notice authorizing one or more employees or independent contractors to perform such inspection, investigation, examination or audit and instructing such employees or independent contractors as to the scope of such inspection, investigation, examination or audit. The board shall not appoint any employee or contract if such employee or contractor either directly or indirectly has a conflict of interest or is affiliated with the management of, or owns a pecuniary interest in, any person subject to inspection, investigation, examination or audit under section 436.005 to 436.072. The board may request that the director of the division of professional registration or the director of the department of insurance, financial institutions and professional registration designate one or more financial examiners to assist in any examination or audit. The

board may assess the cost of any related inspection, investigation, examination or audit to the licensee.

436.061. 1. Each person including the officers, directors, partners, agents, or employees of such person who shall knowingly and willfully violate or assist or enable any person to violate any provision of sections 436.005 to [436.071, and any officer, director, partner, agent, or employee of such person involved in such violation] 436.072 by incompetence, misconduct, gross negligence, fraud, misrepresentation, or dishonest is guilty of a class D felony. Each violation of any provision of sections 436.005 to [436.071] 436.072 constitutes a separate offense and may be prosecuted individually. The attorney general shall have concurrent jurisdiction with any local prosecutor to prosecute under this section.

2. Any violation of the provisions of sections 436.005 to [436.071] 436.072 shall constitute a violation of the provisions of section 407.020, RSMo. In any proceeding brought by the attorney general for a violation of the provisions of sections 436.005 to [436.071] 436.072, the court may order all relief and penalties authorized under chapter 407, RSMo, and, in addition to imposing the penalties provided for in sections 436.005 to [436.071] 436.072, order the revocation or suspension of the [registration] license of a defendant seller or provider.

436.062. 1. The board may refuse to issue any certificate of registration or authority, permit or license required under this chapter for one or any combination of causes stated in subsection 2 of this section. The board shall notify the applicant in writing of the reasons for the refusal and shall advise the applicant of his or her right to file a complaint with

the administrative hearing commission as provided by chapter 621,

RSMo.

- 2. The board may cause a complaint to be filed with the administrative hearing commission as provided by chapter 621,

 RSMo, against any holder of any certificate of registration or authority, permit or license required by sections 436.005 to

 436.072 or any person who has failed to renew or has surrendered his or her certificate of registration or authority, permit or license for any one or any combination of the following causes:
- (1) Use of any controlled substance, as defined in chapter 195, RSMo, or alcoholic beverage to an extent that such use impairs a person's ability to perform the work of any profession licensed or regulated by sections 436.005 to 436.072;
 - quilty, or entered a plea of quilty or nolo contendere, in a criminal prosecution under the laws of any state or of the United States, for any offense reasonably related to the qualifications, functions or duties of any profession licensed or regulated under sections 436.005 to 436.072, for any offense involving a controlled substance, or for any offense an essential element of which is fraud, dishonesty or an act of violence, or for any offense involving moral turpitude, whether or not sentence is imposed;
 - in securing any certificate of registration or authority, permit or license issued under this chapter or in obtaining permission to take any examination given or required under sections 436.005 to 436.072;
 - (4) Obtaining or attempting to obtain any fee, charge,

Τ	tuition or other compensation by Iraud, deception or
2	misrepresentation;
3	(5) Incompetency, misconduct, gross negligence, fraud,
4	misrepresentation or dishonesty in the performance of the
5	functions or duties of any profession licensed or regulated by
6	sections 436.005 to 436.072;
7	(6) Violation of, or assisting or enabling any person to
8	violate, any provision of this chapter, or of any lawful rule or
9	regulation adopted under sections 436.005 to 436.072;
10	(7) Impersonation of any person holding a certificate of
11	registration or authority, permit or license or allowing any
12	person to use his or her certificate of registration or
13	authority, permit, license or diploma from any school;
14	(8) Disciplinary action against the holder of a license or
15	other right to practice any profession regulated by sections
16	436.005 to 436.072 granted by another state, territory, federal
17	agency or country upon grounds for which revocation or suspension
18	is authorized in this state;
19	(9) A person is finally adjudged insane or incompetent by a
20	<pre>court of competent jurisdiction;</pre>
21	(10) Misappropriation of preneed funds or funds belonging
22	to a preneed trust or joint account holding preneed funds, or
23	funds issued by an insurance company pursuant to a preneed
24	<pre>contract;</pre>
25	(11) Assisting or enabling any person to practice or offer
26	to practice any profession licensed or regulated by sections
27	436.005 to 436.072 who is not registered and currently eligible
28	to practice under sections 436.005 to 436.072;

(12)	Issuance of a certificate of registration or
authority,	permit or license based upon a material mistake of
<pre>fact;</pre>	
(13)	Failure to display a valid certificate or license if
so require	ed by sections 436.005 to 436.072 or any rule
promulgate	ed hereunder;
(14)	Violation of any professional trust or confidence;
(15)	Use of any advertisement or solicitation which is
false, mis	leading or deceptive to the general public or persons
to whom th	e advertisement or solicitation is primarily directed;
(16)	Violation of any statute or regulation related to the
funeral in	dustry or to consumer protection;
(17)	Having any license, permit, or registration revoked by
any insura	nce or preneed regulatory agency or professional
licensing	board of any state;
(18)	Violation of any of the provisions of chapter 193,
RSMo, chap	eter 194, RSMo, or chapter 333, RSMo, and;
(19)	Willfully and through undue influence selling a
preneed co	ntract.
3. A	after the filing of such complaint, the proceedings
shall be c	conducted in accordance with the provisions of chapter
621, RSMo.	Upon a finding by the administrative hearing
commission	that the grounds, provided in subsection 2 of this
section, f	for disciplinary action are met, the board may, singly
or in comb	pination, censure or place the person named in the
<u>complaint</u>	on probation on such terms and conditions as the board
deems appr	copriate for a period not to exceed five years, or may
suspend, f	for a period not to exceed three years, or revoke the
license, c	certificate, or permit.

4. Notwithstanding any other provision of this section, the board may automatically suspend a license if the board finds, after an inspection, examination, investigation or audit, a shortage of more than five thousand dollars in any preneed trust or joint account maintained pursuant to this chapter. Failure to provide access to the licensee's books, records or accounts as requested by the board in any inspection, investigation, examination or audit initiated pursuant to this subsection to determine whether suspension is warranted shall constitute grounds for automatic suspension as provided in this section.

- of this section may appeal such suspension to the administrative hearing commission. Notice of such appeal must be received by the administrative hearing commission within ninety days of mailing, by certified mail, the notice of suspension. Failure of a person whose license was suspended to notify the administrative hearing commission of his or her intent to appeal waives all rights to appeal the suspension. Upon notice of such person's intent to appeal, a hearing shall be held before the administrative hearing commission pursuant to chapter 621, RSMo.
- 6. The board shall only issue a license if the applicant, or if a business entity, each owner, partner, officer, member, or controlling ownership interest of the entity, is a person of good moral character.

436.067. [No information given to the board, the division or the attorney general pursuant to the provisions of sections 436.005 to 436.071 shall, unless ordered by a court for good cause shown, be produced for inspection or copying by, nor shall the contents thereof be disclosed to, any person other than the

seller, or the provider who is the subject thereof, the authorized employee of the board, the attorney general or the division, without the consent of the person who produced such material. However, under such reasonable conditions and terms as the board, the division or the attorney general shall prescribe, such material shall be available for inspection and copying by the person who produced such material or any duly authorized representative of such person. The state board, the division or the attorney general, or his duly authorized assistant, may use such documentary material or copies thereof in the enforcement of the provisions of sections 436.005 to 436.071 by presentation before any court or the administrative hearing commission, but any such material which contains trade secrets shall not be presented except with the approval of the court, or the administrative hearing commission, in which the action is pending after adequate notice to the person furnishing such material. documentary material provided the board, the division or the attorney general pursuant to the provisions of sections 436.005 to 436.071 shall be disclosed to any person for use in any criminal proceeding] All complaints, investigation materials, annual registrations, reports, and information pertaining to the licensee shall be closed and may be disclosed only as authorized by statute or order of the court.

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436.068. 1. The board may promulgate rules to implement the provisions of sections 436.005 to 436.072 and rules governing standards of service and practice to be followed by licensed providers and sellers as deemed necessary for the public good and consistent with the laws of this state. The board may prescribe a standard of proficiency as to the qualifications and fitness of

those engaging in the practice of the preneed industry.

- 2. The board shall establish the amount of the fees authorized in sections 436.005 to 436.072 and required by rules promulgated thereunder. Such fees shall be set at a level to produce revenue which does not substantially exceed the cost and expense of administering sections 436.005 to 436.072.
- 3. Any rule or portion of a rule, as that term is defined in section 536.010, RSMo, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536, RSMo, and, if applicable, section 536.028, RSMo. This section and chapter 536, RSMo, are nonseverable and if any of the powers vested with the general assembly under chapter 536, RSMo, to review, to delay the effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2008, shall be invalid and void.
- 436.069. 1. [After July 16, 1985,] Each seller shall remit an annual reporting fee in an amount of [two] ten dollars for each preneed contract sold in the year since the date the seller filed its last annual report with the state board of the fee established by the board by rule. This reporting fee shall be paid annually and may be collected from the purchaser of the preneed contract as an additional charge or remitted to the state board from the [funds] moneys of the seller.
- 2. [After July 16, 1985,] Each provider shall remit an annual reporting fee of [thirty] fifty dollars, or the annual reporting fee established by the board by rule.
 - 3. The reporting fee authorized by subsections 1 and 2 of

this section are in addition to the fees authorized by section 436.071.

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436.071. Each application for [registration] <u>licensure</u> under the provisions of section 436.015 or 436.021 shall be accompanied by a preneed registration fee as determined by the board pursuant to the provisions of <u>subsection 2 of</u> section 333.111[, subsection 2].

436.072. The board or a designated member thereof or any agent authorized by the board may enter the office, premises, establishment, or place of business of any preneed seller or provider of funeral service contracts licensed in this state, or any office, premises, establishment, or place where the practice of selling and/or providing preneed funerals is carried on, or where such practice is advertised as being carried on for the purpose of inspecting such office, premises, establishment, or place to determine compliance with sections 436.005 to 436.072, or for the purpose of inspecting, examining, investigating or auditing the licensee or the sale of preneed contracts.

[436.063. Whenever the state board determines that a registered seller or provider has violated or is about to violate any provision of sections 436.005 to 436.071 following a meeting at which the registrant is given a reasonable opportunity to respond to charges of violations or prospective violations, it may request the attorney general to apply for the revocation or suspension of the seller's or provider's registration or the imposition of probation upon terms and conditions deemed appropriate by the state board in accordance with the procedure set forth in sections 621.100 to 621.205, RSMo. Use of the procedures set out in this section shall not preclude the application of the provisions of subsection 2 of section 436.061.]"; and

Further amend the title and enacting clause accordingly.